



Child Safeguarding Commitment Statement

We want our place to be safe for kids and make sure we treat them with dignity.

At CatholicCare, all kids have rights (the basic things that all people need to be treated fairly and have a good life):

To feel sure that we are doing what is best for you and know your needs should come first when we are deciding things that are important to you. This is called the best interests of the child.

To say you do not want to see us.

To bring someone along to help you at CatholicCare.

To be treated fairly (no matter who you are, if you have a disability, what you believe or who your family is).

To say what you think should happen to you at CatholicCare.

We try and work with families and the community to make sure that they know about decisions we make about the safety of kids. We make sure our staff are all trained to work with kids in ways that are safe and respectful and always know the best information about working with kids who are abused or neglected.

If we hear anything that makes us think someone is unsafe, we report it. If you hear

anything that makes you feel unsafe, we want you to tell us. We have lots of rules we follow to make sure all our staff and volunteers keep kids safe - but if you see anything you think is unsafe, please tell us.

If you do tell us, we will be very respectful and get back to you as quickly as we can.

We have a Child Protection Officer who you can talk to if you feel unsafe.

Her name is Brenda and you can talk to her over the phone (1300 477 433) or by email (childinfo@catholiccare.services).

